

2017 UPC At A Glance



Welcome

20th Annual Utility Payment Conference (UPC)

We're Not Just Payments



Utility Payment Conference

Introductions

20th Annual Planning Committee

- ❖ Rose Clemensen, UPC
- ❖ Amanda Johnson, UPC



Introductions

20th Annual Planning Committee Honorary Host

- ❖ **Karen Basilotta**
Las Vegas Valley Water District
Supervisor



Introductions

20th Annual Planning Committee

- ❖ **Debbie Blackwell**
Southern California Gas Company
Branch Office Manager



Introductions

20th Annual Planning Committee

- ❖ **Teresa Culum**
Vectren
Receivable Management
Supervisor



Introductions

20th Annual Planning Committee

- ❖ Monique (Nikki) Lappin
NorthWestern Energy
Remittance Processing
Supervisor



Introductions

20th Annual Planning Committee

- ❖ Janet Pinder
Orlando Utilities Commission (OUC)
Banking & Payments Administrator
Treasury Services



Introductions

20th Annual Planning Committee

❖ Peter Sluder

Washington Gas, Washington, DC



2017 UPC Team

We've got you covered!

Blue – Committee Members; ask away

Red – Ambassador; Honored and Previous Attendees sharing information

Yellow – 1st Time Attendees, Welcome!

Purple – Sponsor; many thanks to all

Green – Speaker, fill out the form or ask your question directly



UPC At A Glance Purpose

- ❖ Overview for new attendees and review for returning attendees
- ❖ Exhibitors remove their sales hats and share information as a peer – visit them in their booth to learn more
- ❖ What to expect and how to benefit by attending



UPC At A Glance Benefits

❖ Registration - Forms

- Agenda
 - Note the times and locations
- Floor Plan with Exhibitor List and their Description of Services
- Bingo Card



UPC Schedule

❖ Exhibit Hall

- Monday evening Social Hour
- Scheduled times
- Meet industry experts
- Networking – take advantage, you can never know too many peers
- Breakfast and breaks - Tuesday and Wednesday AM



UPC Action Activities

❖ Get Acquainted Exercise

- New and returning attendees – learn about your peers and what they do
- Be eligible for a prize drawing
- Network – take advantage, you can never know too many peers



UPC Utility Only Sessions

❖ Utility Only Sessions

- Two times the fun with lots of information
- Excellent time to ask questions you feel you should know
- Learn what your peers are doing – what's working or not working



UPC Ask Questions

❖ General Sessions

- Industry speakers
 - Ask questions – Shy? Fill out the form



UPC Acronyms

- ❖ Acronyms – What'll you'll hear in our General Session and why you need to know.
 - Federal Reserve and FINcen
 - ACH - Sponsor
 - AI
 - SAAS – Paymentus



UPC Meals & Breaks

❖ Meals

- Monday; Social Hour - Exhibit Hall
- Tuesday & Wednesday: Breakfast and AM Breaks - Exhibit Hall
- Tuesday & Wednesday; Lunch
- Wednesday: PM break
- Thursday; Breakfast - Bucca



UPC Need to Know

What else do you need to know?

- ❖ Wear layers – rooms can be chilly
- ❖ Lost and found – check with the Hotel
- ❖ Free Time – There's plenty of time for you to enjoy Las Vegas – out of respect for speakers, we request your attendance



UPC At A Glance Purpose

We're happy you're here!

Questions?

