



Utility Payment Conference

Presentation Information

We are happy to see you are interested in submitting a Presentation proposal. Prior to submitting a presentation please be aware of the following:

1. ALL presenters must be registered to attend the conference.
2. Topics requested by the attendees at our previous conference are below.
 - Payment fraud presentation, identity theft and how it relates to utilities receiving payments.
 - Form 8300
 - EDI – bills and payments; challenges
 - Text-to-Pay
 - Artificial Intelligence – anyone looking at it? What's How will it impact us?
 - Real-time payments; what does it mean and what is involved
 - Pay disputes
 - Credit and collections
 - Revenue Protection
 - Bitcoin – crypto currency
 - Credit card; fee or no fee - speak of experience
 - Evolution/current Voice
 - EFT – who/how
 - Low Income payment related support
 - What's CPE
 - Paperless billing related topic/initiatives
3. Review the [Guidelines](#) prior to submitting your presentation.
4. [Submit your Presentation Proposal](#) on/by April 15.
5. Email your questions to: info@paymentconference.com